



County of Los Angeles  
Department of Public Social Services



Sheryl L. Spiller, Director

Statistical Report  
April 2014

Bureau of Contract and Technical Services



## **County of Los Angeles**

### **Department of Public Social Services**

# **Statistical Report**

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# Statistical Report

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## All Aids Cases, Persons and Expenditures April 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
<b>Cases</b>	174,444	101,894	749	5,244	1,171,314	576,592	191,000	<b>1,895,638</b>
<b>Persons</b>	428,680	102,424	911	5,846	2,229,067	1,181,939	190,999	<b>2,889,876</b>
<b>Expenditures (millions)</b>	\$90.30	\$22.13	\$0.31	\$4.67		\$176.19	\$164.99	<b>\$458.59</b>
<b>Cost Per Case</b>	\$517.62	\$217.15	\$420.34	\$891.29		\$305.56	\$863.84	<b>\$241.92</b>

### Comparison with Prior Month

<b>Cases:</b>	This Month	174,444	101,894	749	5,244	1,171,314	576,592	191,000	<b>1,895,638</b>
	Last Month	174,103	103,855	749	5,209	1,154,865	575,188	190,052	<b>1,875,225</b>
	Change	0.2%	-1.9%		0.7%	1.4%	0.2%	0.5%	<b>1.1%</b>
<b>Persons:</b>	This Month	428,680	102,424	911	5,846	2,229,067	1,181,939	190,999	<b>2,889,876</b>
	Last Month	424,066	104,429	902	5,810	2,200,120	1,179,917	190,047	<b>2,859,833</b>
	Change	1.1%	-1.9%	1.0%	0.6%	1.3%	0.2%	0.5%	<b>1.1%</b>
<b>Expenditures: (millions)</b>	This Month	\$90.30	\$22.13	\$0.31	\$4.67		\$176.19	\$164.99	<b>\$458.59</b>
	Last Month	\$89.76	\$22.15	\$0.31	\$4.65		\$176.21	\$166.18	<b>\$459.26</b>
	Change	0.6%	-0.1%	0.8%	0.4%		0.0%	-0.7%	<b>-0.1%</b>

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals April 2014

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Total Aided</b>								
Cases		174,444	101,894	749	5,244	1,171,314	576,592	191,000
Persons		428,680	102,424	911	5,846	2,229,067	1,181,939	190,999
<b>Age of Aided Persons</b>								
	Under 1	17,194	1			38,949	27,296	9
	1-2	43,723				108,462	78,384	118
	3-5	66,872			4	159,804	123,890	607
	6-12	129,371		2	9	360,529	255,491	3,928
	13-15	44,091		3	10	146,986	88,025	2,037
	16-17	27,403	1	1	1	97,522	54,301	1,342
	18	6,165	1,582	25	2	54,108	23,851	717
	19	3,026	2,444	23	2	46,742	19,400	834
	20	3,846	2,548	35	1	40,087	17,638	856
	21-59	86,309	89,467	667	785	849,946	441,258	46,183
	60-65	586	6,128	91	556	86,225	30,684	19,147
	Over 65	94	253	64	4,476	239,707	21,721	115,221
	<b>Total</b>	<b>428,680</b>	<b>102,424</b>	<b>911</b>	<b>5,846</b>	<b>2,229,067</b>	<b>1,181,939</b>	<b>190,999</b>
<b>Average Age of Aided Adults</b>								
	Average Age	31	40	40	72	48	38	68
<b>Gender of Aided Persons</b>								
Adult	Male	18,111	66,834	422	2,029	508,749	233,713	66,480
	Female	73,784	35,588	483	3,793	753,958	320,839	116,478
Children	Male	168,302	1	3	19	490,935	315,263	5,378
	Female	168,483	1	3	5	475,425	312,124	2,663
<b>Total</b>		<b>428,680</b>	<b>102,424</b>	<b>911</b>	<b>5,846</b>	<b>2,229,067</b>	<b>1,181,939</b>	<b>190,999</b>



## DPSS Caseload Characteristics Los Angeles County Totals April 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	409,714	94,775		16	1,644,723	1,086,942	N/A
Legal Immigrants	18,361	7,588	911	5,812	245,655	93,814	N/A
Other	520	54		15	40,568	1,136	N/A
Undocumented Immigrants	85	7		3	298,121	47	N/A
<b>Total</b>	<b>428,680</b>	<b>102,424</b>	<b>911</b>	<b>5,846</b>	<b>2,229,067</b>	<b>1,181,939</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
( Blank )							
Armenian	2,667	1,409	352	1,006	24,678	8,633	32,162
Cambodian	379	59		11	3,062	1,113	2,244
Chinese	331	127	16	163	36,808	3,800	14,517
English	112,515	94,486	89	440	630,189	383,336	72,923
Farsi	318	152	134	100	4,752	1,390	5,962
Korean	135	131	7	219	16,688	1,353	5,330
Other	446	90	65	126	34,436	1,410	3,178
Russian	261	105	12	173	4,930	813	7,206
Spanish	57,047	5,145	68	2,882	398,794	171,422	39,509
Tagalog	30	33	3	94	5,330	488	4,450
Vietnamese	315	157	3	30	11,647	2,834	3,519
<b>Total</b>	<b>174,444</b>	<b>101,894</b>	<b>749</b>	<b>5,244</b>	<b>1,171,314</b>	<b>576,592</b>	<b>191,000</b>
<b>Ethnic Origin of Aided Persons</b>							
( Blank )							
American Indian / Alaskan Native	287	415		3	2,384	1,788	396
Asian	10,450	2,407	61	699	198,596	48,964	36,437
Black	86,149	41,788	20	64	193,002	208,561	33,637
Hispanic	280,319	32,076	82	3,180	1,462,156	745,155	55,121
Other	18,314	9,560	25	273	152,191	61,934	358
White	33,161	16,178	723	1,627	220,738	115,537	65,050
<b>Total</b>	<b>428,680</b>	<b>102,424</b>	<b>911</b>	<b>5,846</b>	<b>2,229,067</b>	<b>1,181,939</b>	<b>190,999</b>



## Cash Aid Programs Cases Aided by District April 2014

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,282	1,609	1,437	3,236	4,680	1,580	2,920	180	540	
003 Pasadena, San Fernando	2,341	147	718	1,476	8,912	3,488	4,984	440		
011 East Valley, Santa Clarita	10,421	959	4,191	5,271	2	1	1			
034 Lancaster Main District	12,523	1,186	2,700	8,637	6,790	3,635	2,701	454		
082 West Valley	8,723	843	3,353	4,527	1		1		13	
<b>Division I</b>	<b>40,290</b>	<b>4,744</b>	<b>12,399</b>	<b>23,147</b>	<b>20,385</b>	<b>8,704</b>	<b>10,607</b>	<b>1,074</b>	<b>553</b>	
010 Wilshire	3	1		2	6,037	2,539	3,309	189		5,244
012 Exposition Park	7,555	350	2,269	4,936						
014 Civic Center	4		2	2	6,039	1,856	4,047	136		
038 Metro North	9,610	690	5,061	3,859					110	
060 Rancho Park	5,190	406	1,318	3,466	7,322	3,054	3,923	345		
<b>Division II</b>	<b>22,362</b>	<b>1,447</b>	<b>8,650</b>	<b>12,265</b>	<b>19,398</b>	<b>7,449</b>	<b>11,279</b>	<b>670</b>	<b>110</b>	<b>5,244</b>
005 Belvedere	4,319	296	1,652	2,371						
006 Cudahy	6,346	444	2,457	3,445					1	
013 Metro Family	9,435	426	4,867	4,142						
015 Metro East Main Office	11,880	736	5,492	5,652	7,333	3,615	3,203	515		
017 Florence	8,015	413	3,793	3,809						
040 Norwalk	6,555	644	1,587	4,324						
070 Metro Special	2			2	12,812	5,761	6,547	504		
<b>Division III</b>	<b>46,552</b>	<b>2,959</b>	<b>19,848</b>	<b>23,745</b>	<b>20,145</b>	<b>9,376</b>	<b>9,750</b>	<b>1,019</b>	<b>1</b>	
007 South Special	1			1	16,175	8,487	6,912	776		
008 Southwest Special	8		1	7	12,187	5,390	6,255	542		
026 Compton	9,923	613	3,206	6,104						
027 South Central	7,027	293	2,418	4,316	3,431	1,831	1,374	226		
031 South Family	10,230	608	3,310	6,312					24	
062 Paramount	4,973	349	1,410	3,214						
083 Southwest Family	13,682	814	3,801	9,067					13	
<b>Division IV</b>	<b>45,844</b>	<b>2,677</b>	<b>14,146</b>	<b>29,021</b>	<b>31,793</b>	<b>15,708</b>	<b>14,541</b>	<b>1,544</b>	<b>37</b>	
004 El Monte	6,639	521	2,399	3,719						
020 San Gabriel Valley	4,276	454	1,532	2,290	6,485	2,926	3,207	352	48	
036 Pomona	8,481	688	2,500	5,293	3,688	1,744	1,822	122		
<b>Division V GAIN Regions</b>	<b>19,396</b>	<b>1,663</b>	<b>6,431</b>	<b>11,302</b>	<b>10,173</b>	<b>4,670</b>	<b>5,029</b>	<b>474</b>	<b>48</b>	
<b>Total</b>	<b>174,444</b>	<b>13,490</b>	<b>61,474</b>	<b>99,480</b>	<b>101,894</b>	<b>45,907</b>	<b>51,206</b>	<b>4,781</b>	<b>749</b>	<b>5,244</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District April 2014

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	73,209	25,174	3,630	21,544	109,885
003 Pasadena, San Fernando	27,704	21,232	1,219	20,013	60,189
011 East Valley, Santa Clarita	55,682	29,088	5,952	23,136	95,193
034 Lancaster Main District	41,638	33,204	5,602	27,602	94,155
082 West Valley	84,781	30,510	4,919	25,591	124,028
<b>Division I</b>	<b>283,014</b>	<b>139,208</b>	<b>21,322</b>	<b>117,886</b>	<b>483,450</b>
010 Wilshire	50,586	24,451	18	24,433	86,321
012 Exposition Park	2,041	8,280	3,542	4,738	17,876
014 Civic Center	17,130	7,849	4	7,845	31,022
016 Medi Cal Outreach	5,573	12		12	5,585
038 Metro North	10,974	12,715	5,428	7,287	33,409
060 Rancho Park	40,032	24,453	2,805	21,648	76,997
080 Medi-Cal LTC	38,301	1		1	38,302
089 Medi-Cal Mail-In Application Center	4,250	3		3	4,253
092 Hawthorne Medi-Cal District	69,774	1		1	69,775
<b>Division II</b>	<b>238,661</b>	<b>77,765</b>	<b>11,797</b>	<b>65,968</b>	<b>363,540</b>
005 Belvedere	59,478	24,011	2,240	21,771	87,808
006 Cudahy	27,822	14,805	3,309	11,496	48,974
013 Metro Family	28,725	14,854	4,477	10,377	53,014
015 Metro East Main Office	16,728	24,274	5,809	18,465	60,215
017 Florence	21,715	14,661	3,666	10,995	44,391
040 Norwalk	38,030	16,205	3,370	12,835	60,790
070 Metro Special	63,506	38,729	11	38,718	115,049
<b>Division III</b>	<b>256,004</b>	<b>147,539</b>	<b>22,882</b>	<b>124,657</b>	<b>470,241</b>
007 South Special	15,874	24,726	1	24,725	56,776
008 Southwest Special	63,682	34,266	5	34,261	110,143
026 Compton	36,011	20,610	4,806	15,804	66,544
027 South Central	14,764	16,760	3,064	13,696	41,982
031 South Family	37,662	21,925	5,031	16,894	69,841
062 Paramount	23,831	11,135	2,449	8,686	39,939
083 Southwest Family	6,265	15,490	6,589	8,901	35,450
<b>Division IV</b>	<b>198,089</b>	<b>144,912</b>	<b>21,945</b>	<b>122,967</b>	<b>420,675</b>
004 El Monte	87,247	17,233	3,331	13,902	111,119
020 San Gabriel Valley	37,313	23,301	2,184	21,117	71,423
036 Pomona	54,768	26,633	4,395	22,238	93,570
<b>Division V GAIN Regions</b>	<b>179,328</b>	<b>67,167</b>	<b>9,910</b>	<b>57,257</b>	<b>276,112</b>
<b>Eligibility Systems Division</b>	<b>873</b>				<b>873</b>
<b>DPSS Total****</b>	<b>1,155,970</b>	<b>576,591</b>	<b>87,856</b>	<b>488,735</b>	<b>2,205,886</b>
<b>Department of Health Services</b>	<b>1,370</b>	<b>1</b>		<b>1</b>	<b>1,371</b>
<b>Department of Children and Family Services</b>	<b>13,964</b>				<b>13,964</b>
<b>Unknown</b>	<b>10</b>				<b>16</b>
<b>Grand Total****</b>	<b>1,171,314</b>	<b>576,592</b>	<b>87,856</b>	<b>488,736</b>	<b>2,221,237</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.





## Cash Aid Programs Persons Aided by District April 2014

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	16,041	2,419	2,772	29	2,722	2,716	5,383	4,774	1,613	2,983	178	676	
003 Pasadena, San Fernando	5,518	231	317	8	1,363	1,067	2,532	8,977	3,525	5,012	440		
011 East Valley, Santa Clarita	26,080	1,587	2,001	83	8,531	4,052	9,826	2	1	1			
034 Lancaster Main District	33,460	1,863	2,756	64	5,408	6,084	17,285	6,827	3,655	2,716	456		
082 West Valley	21,837	1,419	1,674	78	6,836	3,603	8,227	1		1		15	
Division I	102,936	7,519	9,520	262	24,860	17,522	43,253	20,581	8,794	10,713	1,074	691	
010 Wilshire	8	2	1			1	4	6,089	2,556	3,344	189		5,846
012 Exposition Park	17,561	529	764	41	4,351	3,137	8,739						
014 Civic Center	7				2	1	4	6,049	1,865	4,048	136		
038 Metro North	21,766	1,101	1,323	75	9,804	2,893	6,570					115	
060 Rancho Park	11,785	670	781	19	2,375	2,372	5,568	7,347	3,065	3,936	346		
Division II	51,127	2,302	2,869	135	16,532	8,404	20,885	19,485	7,486	11,328	671	115	5,846
005 Belvedere	10,794	476	627	21	3,407	1,703	4,560						
006 Cudahy	15,604	686	950	22	4,980	2,481	6,485					1	
013 Metro Family	22,284	666	837	48	10,296	2,865	7,572						
015 Metro East Main Office	29,266	1,094	1,602	77	11,539	3,953	11,001	7,375	3,634	3,223	518		
017 Florence	20,075	638	952	33	8,317	2,358	7,777						
040 Norwalk	16,482	1,014	1,345	18	3,129	3,092	7,884						
070 Metro Special	4					2	2	12,833	5,771	6,558	504		
Division III	114,509	4,574	6,313	219	41,668	16,454	45,281	20,208	9,405	9,781	1,022	1	
007 South Special	3					1	2	16,248	8,531	6,938	779		
008 Southwest Special	13				2	4	7	12,227	5,408	6,277	542		
026 Compton	24,831	922	1,378	52	6,879	4,092	11,508						
027 South Central	17,440	422	674	33	5,193	2,666	8,452	3,441	1,834	1,381	226		
031 South Family	24,813	910	1,310	46	6,828	4,346	11,373					35	
062 Paramount	12,281	524	788	31	2,883	2,220	5,835						
083 Southwest Family	32,111	1,212	1,717	61	7,525	6,065	15,531					15	
Division IV	111,492	3,990	5,867	223	29,310	19,394	52,708	31,916	15,773	14,596	1,547	50	
004 El Monte	16,689	808	1,106	30	4,801	2,715	7,229						
020 San Gabriel Valley	10,646	677	1,019	36	3,112	1,708	4,094	6,524	2,941	3,230	353	54	
036 Pomona	21,281	1,069	1,554	30	4,994	3,824	9,810	3,710	1,757	1,831	122		
Division V GAIN Regions	48,616	2,554	3,679	96	12,907	8,247	21,133	10,234	4,698	5,061	475	54	
Total	428,680	20,939	28,248	935	125,277	70,021	183,260	102,424	46,156	51,479	4,789	911	5,846

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Persons Aided by District April 2014

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	119,636	50,319	9,306	41,013	191,446
003 Pasadena, San Fernando	43,804	30,041	2,722	27,319	88,340
011 East Valley, Santa Clarita	109,427	66,705	14,058	52,647	202,214
034 Lancaster Main District	87,249	74,828	13,816	61,012	202,364
082 West Valley	172,065	68,203	11,726	56,477	262,121
<b>Division I</b>	<b>532,181</b>	<b>290,096</b>	<b>51,628</b>	<b>238,468</b>	<b>946,485</b>
010 Wilshire	75,451	36,252	37	36,215	123,646
012 Exposition Park	11,822	21,591	7,579	14,012	50,974
014 Civic Center	18,059	7,966	7	7,959	32,081
016 Medi Cal Outreach	7,507	19		19	7,526
038 Metro North	34,996	31,187	11,236	19,951	88,064
060 Rancho Park	60,654	38,158	6,292	31,866	117,944
080 Medi-Cal LTC	39,714	1		1	39,715
089 Medi-Cal Mail-In Application Center	6,681	7		7	6,688
092 Hawthorne Medi-Cal District	138,879	2		2	138,881
<b>Division II</b>	<b>393,763</b>	<b>135,183</b>	<b>25,151</b>	<b>110,032</b>	<b>605,519</b>
005 Belvedere	125,248	56,448	5,404	51,044	192,490
006 Cudahy	63,658	38,553	7,720	30,833	117,816
013 Metro Family	72,704	36,584	9,447	27,137	131,572
015 Metro East Main Office	45,322	49,904	12,972	36,932	131,867
017 Florence	57,815	38,966	8,104	30,862	116,856
040 Norwalk	75,697	40,652	8,400	32,252	132,831
070 Metro Special	103,952	61,519	22	61,497	178,308
<b>Division III</b>	<b>544,396</b>	<b>322,626</b>	<b>52,069</b>	<b>270,557</b>	<b>1,001,740</b>
007 South Special	15,909	25,074	3	25,071	57,234
008 Southwest Special	107,792	52,512	11	52,501	172,544
026 Compton	83,471	54,251	11,452	42,799	162,553
027 South Central	36,082	36,025	6,815	29,210	92,988
031 South Family	78,642	52,079	11,243	40,836	155,569
062 Paramount	52,258	28,679	5,812	22,867	93,218
083 Southwest Family	26,936	41,005	14,730	26,275	100,067
<b>Division IV</b>	<b>401,090</b>	<b>289,625</b>	<b>50,066</b>	<b>239,559</b>	<b>834,173</b>
004 El Monte	158,205	43,917	7,890	36,027	218,811
020 San Gabriel Valley	69,186	42,345	5,249	37,096	128,755
036 Pomona	106,565	58,146	10,607	47,539	189,702
<b>Division V GAIN Regions</b>	<b>333,956</b>	<b>144,408</b>	<b>23,746</b>	<b>120,662</b>	<b>537,268</b>
<b>Eligibility Systems Division</b>	<b>1,127</b>				<b>1,127</b>
<b>DPSS Total****</b>	<b>2,206,514</b>	<b>1,181,938</b>	<b>202,660</b>	<b>979,278</b>	<b>4,117,306</b>
<b>Department of Health Services</b>	<b>1,683</b>	<b>1</b>		<b>1</b>	<b>1,684</b>
<b>Department of Children and Family Services</b>	<b>20,860</b>				<b>20,860</b>
<b>Unknown</b>	<b>10</b>				<b>16</b>
<b>Grand Total****</b>	<b>2,229,067</b>	<b>1,181,939</b>	<b>202,660</b>	<b>979,279</b>	<b>4,139,866</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



## In-Home Supportive Services Caseload by Office

April 2014

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,656	58
074 IHSS Ops II El Monte	32,620	188
<b>East Region</b>	<b>45,276</b>	<b>246</b>
047 IHSS Ops III Metro IHSS	33,858	150
075 IHSS Ops III - Rancho Park	10,052	63
<b>Metro West Region</b>	<b>43,910</b>	<b>213</b>
001 IHSS Ops I Chatsworth	32,714	129
035 IHSS Ops I - Lancaster	7,733	97
073 IHSS Ops I - Burbank	25,086	86
<b>North Region</b>	<b>65,533</b>	<b>312</b>
077 IHSS Ops IV Hawthorne	36,275	196
<b>South Region</b>	<b>36,275</b>	<b>196</b>
UNKNOWN UNKNOWN	6	0
<b>WN UNKNOWN</b>	<b>6</b>	<b>0</b>
<b>Total</b>	<b>190,994</b>	<b>967</b>
<b>Total</b>	<b>6</b>	<b>0</b>

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary

April 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
<b>Received*</b>	11,866	20,123	121	351	45,230	48,834	5,526	<b>132,051</b>
<b>Processed:</b>								
Approvals	5,845	9,921	115	138	9,742	28,570	4,290	<b>58,621</b>
Non-Approvals	5,546	10,396	32	290	18,888	21,983	2,464	<b>59,599</b>
<b>Total Processed</b> (from current and prior months)	<b>11,391</b>	<b>20,317</b>	<b>147</b>	<b>428</b>	<b>28,630</b>	<b>50,553</b>	<b>6,754</b>	<b>118,220</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	51.3%	48.8%	78.2%	32.2%	34.0%	56.5%	63.5%	<b>49.6%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	11,866	20,123	121	351	45,230	48,834	5,526	<b>132,051</b>
Last Month	11,106	19,227	167	387	69,458	48,790	5,094	<b>154,229</b>
Percent Change	6.8%	4.7%	-27.5%	-9.3%	-34.9%	0.1%	8.5%	<b>-14.4%</b>
<b>Total Processed</b>								
This Month	11,391	20,317	147	428	28,630	50,553	6,754	<b>118,220</b>
Last Month	11,172	18,897	202	366	27,527	47,132	5,477	<b>110,773</b>
Percent Change	2.0%	7.5%	-27.2%	16.9%	4.0%	7.3%	23.3%	<b>6.7%</b>
<b>Approval Rate</b>								
This Month	51.3%	48.8%	78.2%	32.2%	34.0%	56.5%	63.5%	<b>49.6%</b>
Last Month	53.3%	48.2%	79.2%	36.1%	34.6%	56.1%	46.7%	<b>48.7%</b>
Percent Change	-3.8%	1.3%	-1.2%	-10.6%	-1.7%	0.7%	35.9%	<b>1.9%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District

April 2014

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	472	39	25	132	197	191	388	99.23	0.77
003 Pasadena	233	9	10	83	102	154	256	89.84	10.16
011 East Valley Main District	874	51	78	251	380	420	800	99.25	0.75
034 Lancaster Main District	938	53	67	345	465	420	885	98.76	1.24
082 West Valley District	688	31	59	151	241	335	576	98.96	1.04
<b>Division I</b>	<b>3,205</b>	<b>183</b>	<b>239</b>	<b>962</b>	<b>1,385</b>	<b>1,520</b>	<b>2,905</b>	<b>98.21</b>	<b>1.79</b>
010 Wilshire	1					1	1	100.00	0.00
012 Exposition Park	454	16	32	176	224	199	423	98.58	1.42
038 Metro North	526	24	77	163	264	229	493	99.59	0.41
060 Rancho Park and West Los Angeles	342	16	36	150	202	199	401	96.26	3.74
080 Medi-Cal Long Term District	3					1	1	100.00	0.00
089 Medi-Cal Mail-In Application Center	1								
<b>Division II</b>	<b>1,327</b>	<b>56</b>	<b>145</b>	<b>489</b>	<b>690</b>	<b>629</b>	<b>1,319</b>	<b>98.26</b>	<b>1.74</b>
005 Belvedere	448	16	44	85	145	226	371	95.15	4.85
006 Cudahy	418	20	48	151	219	149	368	99.46	0.54
013 Metro Family	507	29	69	197	295	221	516	96.51	3.49
015 Metro East	595	31	67	226	324	300	624	95.83	4.17
017 Florence	383	14	41	126	181	162	343	97.96	2.04
040 Norwalk	547	33	48	188	270	258	528	91.86	8.14
070 Metro Special						1	1	100.00	0.00
<b>Division III</b>	<b>2,898</b>	<b>143</b>	<b>317</b>	<b>973</b>	<b>1,434</b>	<b>1,317</b>	<b>2,751</b>	<b>95.86</b>	<b>4.14</b>
008 Southwest Special	2					2	2	100.00	0.00
026 Compton	634	33	67	253	353	287	640	97.66	2.34
027 South Central	332	10	54	171	236	110	346	96.53	3.47
031 South Family	771	30	61	250	341	328	669	94.02	5.98
062 Paramount	408	15	36	177	229	207	436	95.87	4.13
083 Southwest Family	810	27	74	339	441	383	824	91.38	8.62
<b>Division IV</b>	<b>2,957</b>	<b>115</b>	<b>292</b>	<b>1,190</b>	<b>1,600</b>	<b>1,317</b>	<b>2,917</b>	<b>94.65</b>	<b>5.35</b>
004 El Monte	482	28	40	162	230	241	471	95.54	4.46
020 San Gabriel Valley	314	27	32	111	170	167	337	97.03	2.97
036 Pomona	681	42	45	246	336	353	689	97.10	2.90
<b>Medi-Cal Operations Division</b>	<b>1,477</b>	<b>97</b>	<b>117</b>	<b>519</b>	<b>736</b>	<b>761</b>	<b>1,497</b>	<b>96.59</b>	<b>3.41</b>
018 DHS USC Medical Center	2					2	2	100.00	0.00

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## CalWORKs Application Processing by District

April 2014

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
Department of Health Services	2					2	2	100.00	0.00
<b>Total</b>	<b>11,866</b>	<b>594</b>	<b>1,110</b>	<b>4,133</b>	<b>5,845</b>	<b>5,546</b>	<b>11,391</b>	<b>96.52</b>	<b>3.48</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## General Relief Application Processing by District

### April 2014

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	851	363	435	798	98.62	0.88	0.25	0.25
003 Pasadena	2,046	770	1,237	2,007	94.27	4.93	0.40	0.40
011 East Valley Main District			1	1	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,451	688	794	1,482	94.47	5.06	0.27	0.20
082 West Valley District			2	2	100.00	0.00	0.00	0.00
<b>Division I</b>	<b>4,348</b>	<b>1,821</b>	<b>2,469</b>	<b>4,290</b>	<b>95.15</b>	<b>4.22</b>	<b>0.33</b>	<b>0.30</b>
010 Wilshire	1,282	613	660	1,273	98.51	1.02	0.08	0.39
014 Civic Center	879	449	379	828	94.93	3.99	0.48	0.60
016 Medi Cal Outreach	4							
060 Rancho Park and West Los Angeles	1,370	626	769	1,395	96.49	2.51	0.43	0.57
<b>Division II</b>	<b>3,535</b>	<b>1,688</b>	<b>1,808</b>	<b>3,496</b>	<b>96.85</b>	<b>2.32</b>	<b>0.31</b>	<b>0.51</b>
013 Metro Family			1	1	100.00	0.00	0.00	0.00
015 Metro East	1,530	629	926	1,555	93.57	5.14	0.84	0.45
070 Metro Special	2,196	1,195	1,013	2,208	95.06	4.08	0.50	0.36
<b>Division III</b>	<b>3,726</b>	<b>1,824</b>	<b>1,940</b>	<b>3,764</b>	<b>94.45</b>	<b>4.52</b>	<b>0.64</b>	<b>0.40</b>
007 South Special	3,187	1,725	1,422	3,147	96.73	2.29	0.57	0.41
008 Southwest Special	1,992	1,193	952	2,145	91.05	6.25	1.35	1.35
027 South Central	950	495	462	957	97.07	1.36	0.63	0.94
031 South Family		1	1	2	100.00	0.00	0.00	0.00
<b>Division IV</b>	<b>6,129</b>	<b>3,414</b>	<b>2,837</b>	<b>6,251</b>	<b>94.83</b>	<b>3.50</b>	<b>0.85</b>	<b>0.82</b>
020 San Gabriel Valley	1,419	779	825	1,604	97.38	1.93	0.31	0.37
036 Pomona	966	395	517	912	95.83	3.73	0.22	0.22
<b>Medi-Cal Operations Division</b>	<b>2,385</b>	<b>1,174</b>	<b>1,342</b>	<b>2,516</b>	<b>96.82</b>	<b>2.58</b>	<b>0.28</b>	<b>0.32</b>
<b>Total</b>	<b>20,123</b>	<b>9,921</b>	<b>10,396</b>	<b>20,317</b>	<b>95.42</b>	<b>3.52</b>	<b>0.54</b>	<b>0.52</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District

April 2014

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	59	65	7	72	98.61	1.39
082 West Valley District	6	7	3	10	100.00	0.00
<b>Division I</b>	<b>65</b>	<b>72</b>	<b>10</b>	<b>82</b>	<b>98.78</b>	<b>1.22</b>
038 Metro North	29	23	5	28	100.00	0.00
<b>Division II</b>	<b>29</b>	<b>23</b>	<b>5</b>	<b>28</b>	<b>100.00</b>	<b>0.00</b>
070 Metro Special	1		1	1	100.00	0.00
<b>Division III</b>	<b>1</b>		<b>1</b>	<b>1</b>	<b>100.00</b>	<b>0.00</b>
008 Southwest Special	1		1	1	100.00	0.00
031 South Family	12	3	5	8	100.00	0.00
083 Southwest Family	5	7	2	9	88.89	11.11
<b>Division IV</b>	<b>18</b>	<b>10</b>	<b>8</b>	<b>18</b>	<b>94.44</b>	<b>5.56</b>
020 San Gabriel Valley	8	10	8	18	100.00	0.00
<b>Medi-Cal Operations Division</b>	<b>8</b>	<b>10</b>	<b>8</b>	<b>18</b>	<b>100.00</b>	<b>0.00</b>
<b>Total</b>	<b>121</b>	<b>115</b>	<b>32</b>	<b>147</b>	<b>98.64</b>	<b>1.36</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.





# Medical Assistance Only Application Processing April 2014

## Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	2,124	482	354	836	48.74	51.26	51.22	48.78
003 Pasadena	751	142	460	602	65.99	34.01	70.00	30.00
011 East Valley Main District	2,468	928	1,170	2,098	28.48	71.52	30.23	69.77
034 Lancaster Main District	996	200	509	709	52.71	47.29	62.50	37.50
082 West Valley District	1,985	471	1,235	1,706	78.21	21.79	68.75	31.25
<b>Division I</b>	<b>8,324</b>	<b>2,223</b>	<b>3,728</b>	<b>5,951</b>	<b>52.37</b>	<b>47.63</b>	<b>48.31</b>	<b>51.69</b>
010 Wilshire	1,683	475	1,530	2,005	83.27	16.73	58.14	41.86
012 Exposition Park	61	53	102	155	96.03	3.97	50.00	50.00
014 Civic Center	205	43	226	269	70.27	29.73	50.00	50.00
016 Medi Cal Outreach	7,780	1,708	1,788	3,496	52.36	47.64	27.50	72.50
038 Metro North	113	34	13	47	91.49	8.51	0	0
060 Rancho Park and West Los Angeles	1,443	287	752	1,039	78.97	21.03	69.57	30.43
080 Medi-Cal Long Term District	1,904	716	1,259	1,975	74.23	25.77	69.03	30.97
089 Medi-Cal Mail-In Application Center	5,705	537	1,482	2,019	42.49	57.51	22.35	77.65
092 Hawthorne Medi-Cal District	46	22	20	42	23.53	76.47	0.00	100.00
<b>Division II</b>	<b>18,940</b>	<b>3,875</b>	<b>7,172</b>	<b>11,047</b>	<b>63.71</b>	<b>36.29</b>	<b>47.84</b>	<b>52.16</b>
005 Belvedere	1,053	231	269	500	57.68	42.32	39.13	60.87
006 Cudahy	672	137	264	401	77.72	22.28	25.00	75.00
013 Metro Family	187	75	102	177	40.34	59.66	0.00	100.00
015 Metro East	729	125	423	548	75.32	24.68	85.71	14.29
017 Florence	520	89	164	253	55.14	44.86	37.50	62.50
040 Norwalk	1,138	226	369	595	60.95	39.05	45.45	54.55
070 Metro Special	1,582	306	742	1,048	52.59	47.41	66.67	33.33
<b>Division III</b>	<b>5,881</b>	<b>1,189</b>	<b>2,333</b>	<b>3,522</b>	<b>60.68</b>	<b>39.32</b>	<b>48.82</b>	<b>51.18</b>
007 South Special	857	11	324	335	88.29	11.71	100.00	0.00
008 Southwest Special	2,241	146	291	437	52.94	47.06	77.78	22.22
026 Compton	1,131	315	1,187	1,502	88.94	11.06	94.74	5.26
027 South Central	314	121	317	438	92.18	7.82	66.67	33.33
031 South Family	1,129	267	704	971	71.23	28.77	68.00	32.00
062 Paramount	648	168	414	582	62.65	37.35	37.50	62.50
083 Southwest Family	142	54	76	130	76.15	23.85	0	0
<b>Division IV</b>	<b>6,462</b>	<b>1,082</b>	<b>3,313</b>	<b>4,395</b>	<b>77.97</b>	<b>22.03</b>	<b>70.27</b>	<b>29.73</b>
004 El Monte	1,328	240	641	881	68.26	31.74	45.00	55.00
020 San Gabriel Valley	831	317	737	1,054	53.55	46.45	69.57	30.43
036 Pomona	1,509	292	655	947	56.44	43.56	33.33	66.67
<b>Medi-Cal Operations Division</b>	<b>3,668</b>	<b>849</b>	<b>2,033</b>	<b>2,882</b>	<b>59.00</b>	<b>41.00</b>	<b>46.84</b>	<b>53.16</b>
<b>Eligibility Systems Division</b>	<b>143</b>	<b>0</b>	<b>13</b>	<b>13</b>	<b>84.62</b>	<b>15.38</b>	<b>0</b>	<b>0</b>
<b>DPSS Total</b>	<b>43,418</b>	<b>9,218</b>	<b>18,592</b>	<b>27,810</b>	<b>62.68</b>	<b>37.32</b>	<b>49.69</b>	<b>50.31</b>
<b>Department of Health Services</b>	1,675	388	291	679	42.93	57.07	22.15	77.85
<b>Department of Children and Family Services</b>	135	136	5	141	100.00	0.00	0	0
<b>Unknown</b>	2	0	0	0	0	0	0	0
<b>Grand Total</b>	<b>45,230</b>	<b>9,742</b>	<b>18,888</b>	<b>28,630</b>	<b>62.59</b>	<b>37.41</b>	<b>43.28</b>	<b>56.72</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the **28,630** applications processed during the month, **27,375** were regular and **1,255** were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



## CalFresh Application Processing by District

### April 2014

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,216	214	1,080	<b>1,294</b>	95	857	<b>952</b>	<b>2,246</b>	96.44	78.47	<b>80.94</b>
003 Pasadena	2,838	75	1,327	<b>1,402</b>	84	1,445	<b>1,529</b>	<b>2,931</b>	71.70	96.90	<b>95.53</b>
011 East Valley Main District	2,211	338	1,110	<b>1,448</b>	172	616	<b>788</b>	<b>2,236</b>	99.02	88.70	<b>91.06</b>
034 Lancaster Main District	3,150	355	1,308	<b>1,663</b>	236	1,258	<b>1,494</b>	<b>3,157</b>	97.79	96.84	<b>97.02</b>
082 West Valley District	1,881	203	1,073	<b>1,276</b>	132	591	<b>723</b>	<b>1,999</b>	97.31	90.14	<b>91.35</b>
<b>Division I</b>	<b>12,296</b>	<b>1,185</b>	<b>5,898</b>	<b>7,083</b>	<b>719</b>	<b>4,767</b>	<b>5,486</b>	<b>12,569</b>	<b>95.64</b>	<b>91.16</b>	<b>91.84</b>
010 Wilshire	2,659		1,463	<b>1,463</b>	2	1,236	<b>1,238</b>	<b>2,701</b>	100.00	95.07	<b>95.08</b>
012 Exposition Park	475	206	117	<b>323</b>	102	49	<b>151</b>	<b>474</b>	97.08	93.37	<b>95.78</b>
014 Civic Center	1,009		429	<b>429</b>		546	<b>546</b>	<b>975</b>		97.64	<b>97.64</b>
016 Medi Cal Outreach	5										
038 Metro North	409	187	85	<b>272</b>	91	20	<b>111</b>	<b>383</b>	98.92	89.52	<b>96.34</b>
060 Rancho Park and West Los Angeles	2,510	148	1,290	<b>1,438</b>	98	1,082	<b>1,180</b>	<b>2,618</b>	96.75	89.04	<b>89.76</b>
080 Medi-Cal Long Term District	3					1	<b>1</b>	<b>1</b>		100.00	<b>100.00</b>
089 Medi-Cal Mail-In Application Center	1										
<b>Division II</b>	<b>7,071</b>	<b>541</b>	<b>3,384</b>	<b>3,925</b>	<b>293</b>	<b>2,934</b>	<b>3,227</b>	<b>7,152</b>	<b>97.60</b>	<b>93.07</b>	<b>93.60</b>
005 Belvedere	1,307	149	732	<b>881</b>	87	405	<b>492</b>	<b>1,373</b>	98.31	94.11	<b>94.83</b>
006 Cudahy	801	136	437	<b>573</b>	63	216	<b>279</b>	<b>852</b>	97.99	77.34	<b>82.16</b>
013 Metro Family	409	165	152	<b>317</b>	82	37	<b>119</b>	<b>436</b>	92.31	89.95	<b>91.28</b>
015 Metro East	2,357	217	1,161	<b>1,378</b>	167	908	<b>1,075</b>	<b>2,453</b>	88.28	95.51	<b>94.37</b>
017 Florence	750	134	372	<b>506</b>	83	190	<b>273</b>	<b>779</b>	94.47	80.78	<b>84.60</b>
040 Norwalk	1,180	218	562	<b>780</b>	148	427	<b>575</b>	<b>1,355</b>	77.32	82.31	<b>80.96</b>
070 Metro Special	3,638		1,926	<b>1,926</b>	1	1,756	<b>1,757</b>	<b>3,683</b>	100.00	93.83	<b>93.84</b>
<b>Division III</b>	<b>10,442</b>	<b>1,019</b>	<b>5,342</b>	<b>6,361</b>	<b>631</b>	<b>3,939</b>	<b>4,570</b>	<b>10,931</b>	<b>89.88</b>	<b>90.98</b>	<b>90.82</b>
007 South Special	3,230		1,585	<b>1,585</b>		1,555	<b>1,555</b>	<b>3,140</b>		98.31	<b>98.31</b>
008 Southwest Special	3,407		1,963	<b>1,963</b>	2	1,732	<b>1,734</b>	<b>3,697</b>	100.00	93.94	<b>93.94</b>
026 Compton	1,218	268	657	<b>925</b>	131	372	<b>503</b>	<b>1,428</b>	98.25	90.38	<b>92.58</b>
027 South Central	1,546	107	777	<b>884</b>	56	644	<b>700</b>	<b>1,584</b>	98.16	95.64	<b>95.90</b>
031 South Family	1,767	304	747	<b>1,051</b>	160	460	<b>620</b>	<b>1,671</b>	96.76	94.28	<b>94.97</b>
062 Paramount	787	159	380	<b>539</b>	95	212	<b>307</b>	<b>846</b>	94.49	93.24	<b>93.62</b>
083 Southwest Family	852	312	227	<b>539</b>	235	79	<b>314</b>	<b>853</b>	79.89	72.22	<b>77.14</b>
<b>Division IV</b>	<b>12,807</b>	<b>1,150</b>	<b>6,336</b>	<b>7,486</b>	<b>679</b>	<b>5,054</b>	<b>5,733</b>	<b>13,219</b>	<b>91.85</b>	<b>94.45</b>	<b>94.09</b>
004 El Monte	1,175	173	663	<b>836</b>	80	410	<b>490</b>	<b>1,326</b>	81.03	85.93	<b>84.99</b>
020 San Gabriel Valley	2,275	160	1,134	<b>1,294</b>	76	1,115	<b>1,191</b>	<b>2,485</b>	93.22	95.73	<b>95.49</b>
036 Pomona	2,765	293	1,292	<b>1,585</b>	203	1,081	<b>1,284</b>	<b>2,869</b>	96.97	91.78	<b>92.68</b>
<b>Medi-Cal Operations Division</b>	<b>6,215</b>	<b>626</b>	<b>3,089</b>	<b>3,715</b>	<b>359</b>	<b>2,606</b>	<b>2,965</b>	<b>6,680</b>	<b>91.97</b>	<b>92.24</b>	<b>92.20</b>
018 DHS USC Medical Center	3				2		<b>2</b>	<b>2</b>	100.00		<b>100.00</b>
<b>Department of Health Services</b>	<b>3</b>				<b>2</b>		<b>2</b>	<b>2</b>	<b>100.00</b>		<b>100.00</b>
<b>Total</b>	<b>48,834</b>	<b>4,521</b>	<b>24,049</b>	<b>28,570</b>	<b>2,683</b>	<b>19,300</b>	<b>21,983</b>	<b>50,553</b>	<b>93.08</b>	<b>92.41</b>	<b>92.50</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the CalFresh household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.



## In-Home Supportive Services Application Processing by Office

April 2014

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	411	325	203	<b>528</b>
074 IHSS Ops II El Monte	729	621	231	<b>852</b>
<b>East Region</b>	<b>1,140</b>	<b>946</b>	<b>434</b>	<b>1,380</b>
047 IHSS Ops III Metro IHSS	1,015	786	439	<b>1,225</b>
075 IHSS Ops III - La Cienega	432	190	270	<b>460</b>
<b>Metro West Region</b>	<b>1,447</b>	<b>976</b>	<b>709</b>	<b>1,685</b>
001 IHSS Ops I Chatsworth	789	648	334	<b>982</b>
035 IHSS Ops I - Lancaster	398	281	207	<b>488</b>
073 IHSS Ops I - Burbank	358	394	109	<b>503</b>
<b>North Region</b>	<b>1,545</b>	<b>1,323</b>	<b>650</b>	<b>1,973</b>
077 IHSS Ops IV Hawthorne	1,394	1,045	671	<b>1,716</b>
<b>South Region</b>	<b>1,394</b>	<b>1,045</b>	<b>671</b>	<b>1,716</b>
<b>Total</b>	<b>5,526</b>	<b>4,290</b>	<b>2,464</b>	<b>6,754</b>

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District April 2014

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
018 DHS USC Medical Center	1			1					
<b>Department of Health Services</b>	<b>1</b>			<b>1</b>					
002 Glendale	335	67	54	214	593	336	257	101	
003 Pasadena, San Fernando	154	9	34	111	1,367	862	505		
011 East Valley, Santa Clarita	652	75	181	396					
034 Lancaster Main District	975	140	131	704	1,147	847	300		
082 West Valley	513	62	104	347	1		1	1	
<b>Division I</b>	<b>2,629</b>	<b>353</b>	<b>504</b>	<b>1,772</b>	<b>3,108</b>	<b>2,045</b>	<b>1,063</b>	<b>102</b>	
010 Wilshire	1			1	996	618	378		141
012 Exposition Park	505	26	88	391					
014 Civic Center	1			1	977	491	486		
038 Metro North	421	50	134	237				12	
060 Rancho Park	330	37	48	245	1,141	675	466		
092 Hawthorne Medi-Cal District	1			1					
<b>Division II</b>	<b>1,259</b>	<b>113</b>	<b>270</b>	<b>876</b>	<b>3,114</b>	<b>1,784</b>	<b>1,330</b>	<b>12</b>	<b>141</b>
005 Belvedere	245	29	47	169					
006 Cudahy	389	49	72	268					
013 Metro Family	385	36	114	235					
015 Metro East Main Office	656	76	182	398	1,082	806	276		
017 Florence	400	33	141	226					
040 Norwalk	380	47	51	282					
070 Metro Special	1		1		2,148	1,368	780		
<b>Division III</b>	<b>2,456</b>	<b>270</b>	<b>608</b>	<b>1,578</b>	<b>3,230</b>	<b>2,174</b>	<b>1,056</b>		
007 South Special					2,663	1,899	764		
008 Southwest Special					1,955	1,204	751		
026 Compton	641	56	131	454					
027 South Central	428	40	85	303	565	404	161		
031 South Family	678	45	140	493	4	2	2	3	
062 Paramount	348	30	63	255					
083 Southwest Family	946	88	177	681				2	
<b>Division IV</b>	<b>3,041</b>	<b>259</b>	<b>596</b>	<b>2,186</b>	<b>5,187</b>	<b>3,509</b>	<b>1,678</b>	<b>5</b>	
004 El Monte	357	48	85	224					
020 San Gabriel Valley	268	39	58	171	1,005	670	335	11	
036 Pomona	731	89	121	521	682	438	244		
<b>Division V GAIN Regions</b>	<b>1,356</b>	<b>176</b>	<b>264</b>	<b>916</b>	<b>1,687</b>	<b>1,108</b>	<b>579</b>	<b>11</b>	
<b>Total</b>	<b>10,741</b>	<b>1,171</b>	<b>2,242</b>	<b>7,328</b>	<b>16,326</b>	<b>10,620</b>	<b>5,706</b>	<b>130</b>	<b>141</b>

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Terminations by District April 2014

District*	Medical Assistance Only	CalFresh			Total All Aids** Cash Aid and Supplemental Programs
		Total	PACF	NACF	
002 Glendale	89	1,811	193	1,618	2,929
003 Pasadena, San Fernando	26	1,744	72	1,672	3,291
011 East Valley, Santa Clarita	64	2,002	404	1,598	2,718
034 Lancaster Main District	92	2,864	423	2,441	5,078
082 West Valley	89	2,250	310	1,940	2,854
<b>Division I</b>	<b>360</b>	<b>10,671</b>	<b>1,402</b>	<b>9,269</b>	<b>16,870</b>
010 Wilshire	34	1,824		1,824	2,996
012 Exposition Park	22	580	221	359	1,107
014 Civic Center	2	727		727	1,707
016 Medi Cal Outreach	550	3		3	553
038 Metro North	31	689	262	427	1,153
060 Rancho Park	40	1,956	167	1,789	3,467
080 Medi-Cal LTC	50				50
089 Medi-Cal Mail-In Application Center	16				16
092 Hawthorne Medi-Cal District	43				44
<b>Division II</b>	<b>788</b>	<b>5,779</b>	<b>650</b>	<b>5,129</b>	<b>11,093</b>
005 Belvedere	79	1,886	135	1,751	2,210
006 Cudahy	59	1,113	225	888	1,561
013 Metro Family	40	924	216	708	1,349
015 Metro East Main Office	29	1,694	354	1,340	3,461
017 Florence	31	951	220	731	1,382
040 Norwalk	94	1,124	187	937	1,598
070 Metro Special	39	3,036	1	3,035	5,224
<b>Division III</b>	<b>371</b>	<b>10,728</b>	<b>1,338</b>	<b>9,390</b>	<b>16,785</b>
007 South Special	4	2,345		2,345	5,012
008 Southwest Special	52	3,123		3,123	5,130
026 Compton	63	1,517	334	1,183	2,221
027 South Central	37	1,365	214	1,151	2,395
031 South Family	51	1,750	383	1,367	2,486
062 Paramount	84	920	162	758	1,352
083 Southwest Family	39	1,262	458	804	2,249
<b>Division IV</b>	<b>330</b>	<b>12,282</b>	<b>1,551</b>	<b>10,731</b>	<b>20,845</b>
004 El Monte	93	1,163	172	991	1,613
020 San Gabriel Valley	45	1,668	136	1,532	2,997
036 Pomona	93	2,436	374	2,062	3,942
<b>Division V GAIN Regions</b>	<b>231</b>	<b>5,267</b>	<b>682</b>	<b>4,585</b>	<b>8,552</b>
<b>DPSS Total**</b>	<b>2,080</b>	<b>44,727</b>	<b>5,623</b>	<b>39,104</b>	<b>75,112</b>
<b>Department of Health Services</b>	<b>9</b>	<b>2</b>		<b>2</b>	<b>12</b>
<b>Department of Children and Family Services</b>	<b>29</b>				<b>29</b>
<b>Grand Total**</b>	<b>2,118</b>	<b>44,729</b>	<b>5,623</b>	<b>39,106</b>	<b>75,153</b>

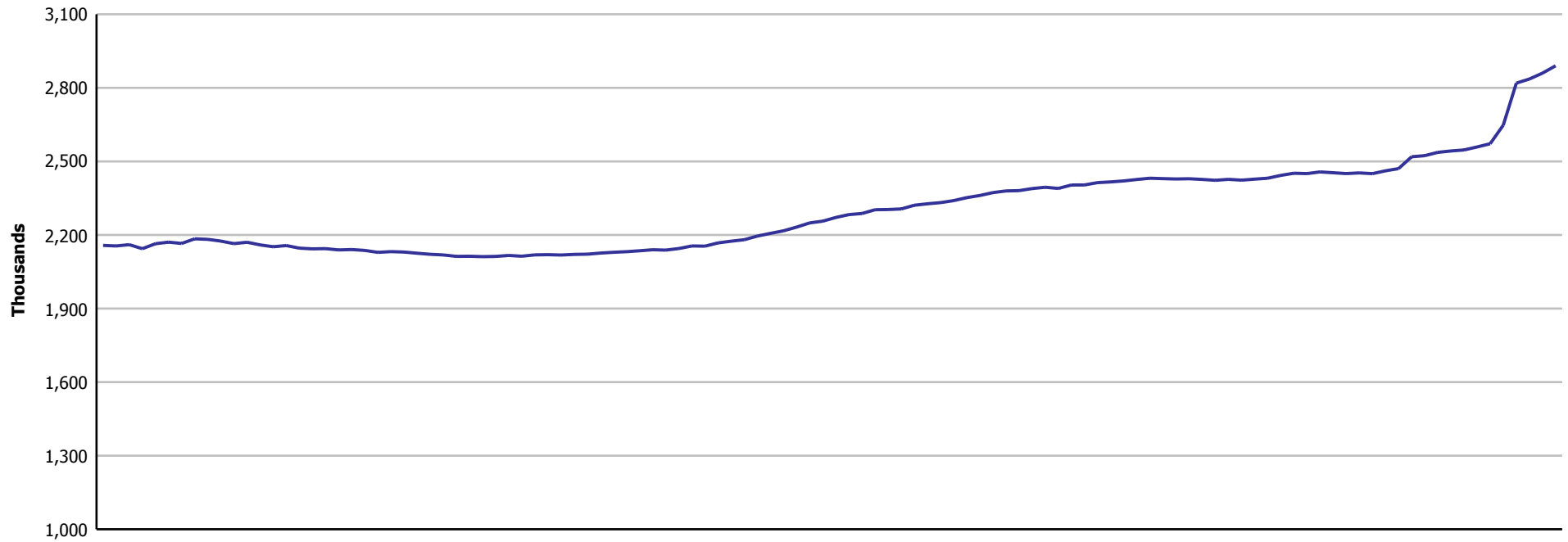
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

January 2005 to April 2014

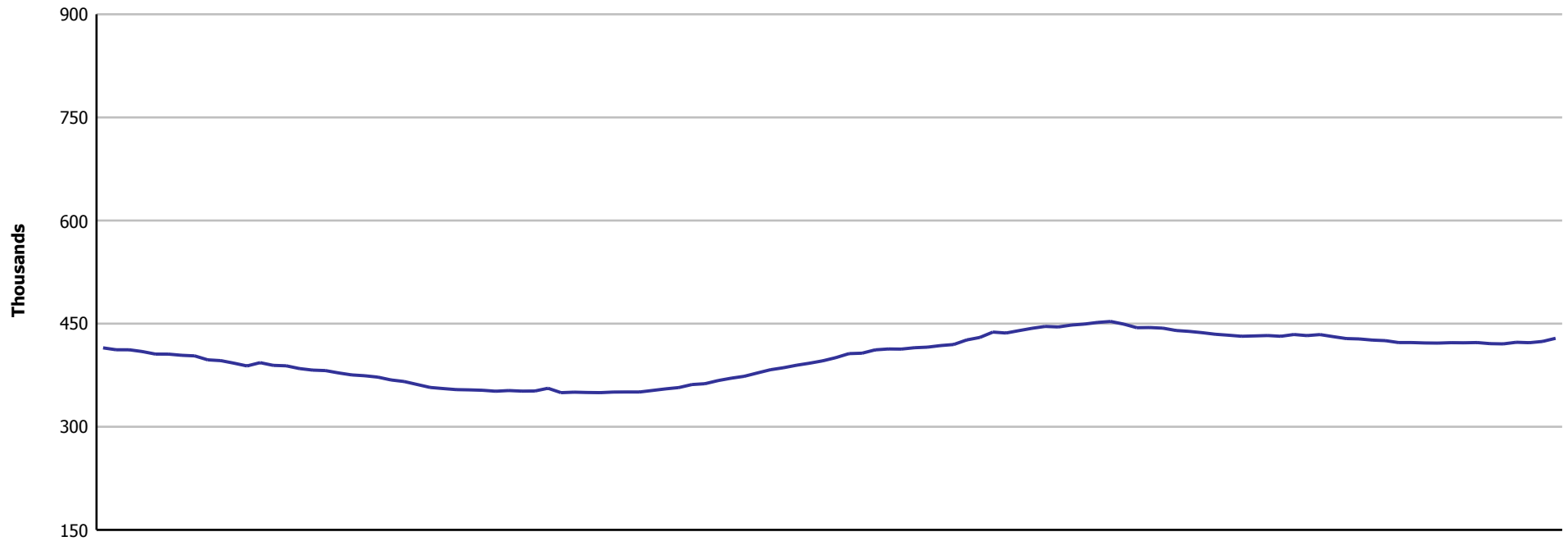


	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501	2,453,083	2,819,136
February	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909	2,450,013	2,836,009
March	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841	2,461,628	2,859,833
April	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481	2,470,580	2,889,876
May	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,711	2,519,023	
June	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	2,431,477	2,523,361	
July	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	2,442,987	2,536,910	
August	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	2,451,696	2,542,506	
September	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	2,450,230	2,546,656	
October	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	2,457,086	2,558,888	
November	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	2,453,757	2,571,969	
December	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	2,450,333	2,647,528	



## Persons Aided - CalWORKs

January 2005 to April 2014

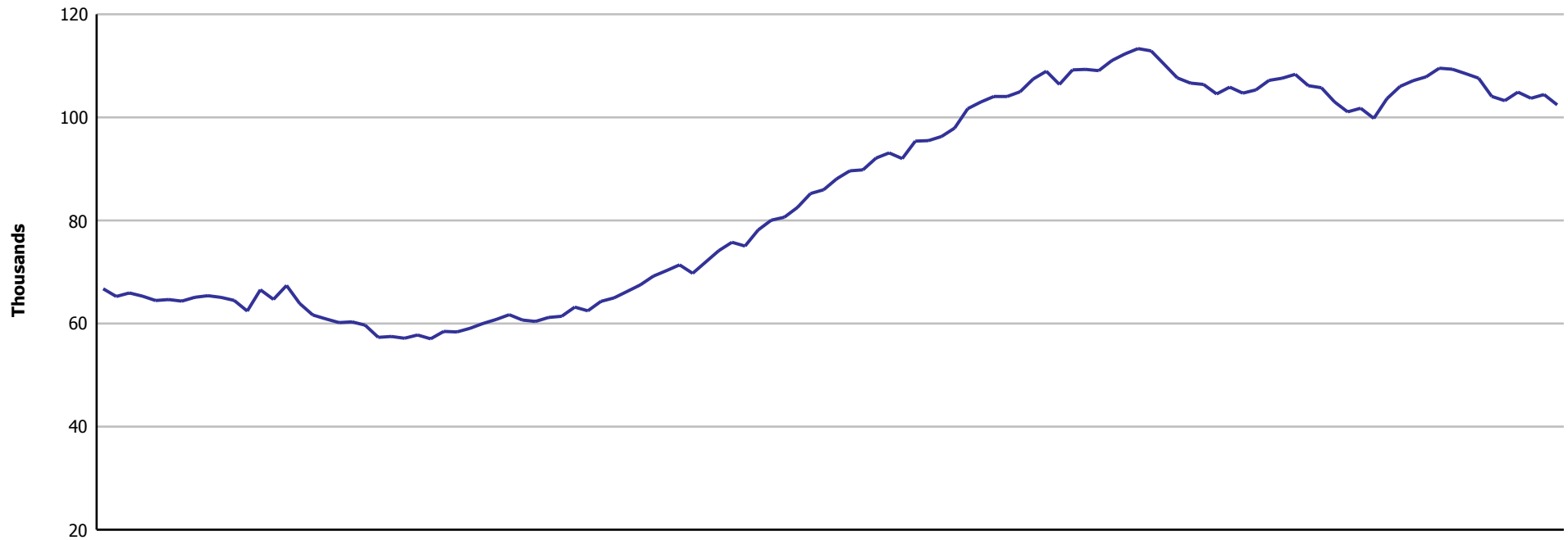


	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846	427,728	422,896
February	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536	426,054	422,249
March	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157	425,255	424,066
April	409,394	384,683	354,031	350,448	382,959	415,809	449,363	431,619	422,502	428,680
May	405,720	382,422	353,662	350,578	385,883	418,101	451,770	432,124	422,504	
June	405,630	381,675	353,094	350,570	389,509	419,613	453,164	432,684	421,889	
July	403,975	378,299	351,664	352,835	392,490	426,282	449,303	431,612	421,707	
August	403,067	375,389	352,669	355,100	395,902	429,910	444,096	434,159	422,294	
September	397,342	374,190	351,816	357,008	400,534	437,714	444,308	432,602	422,137	
October	396,161	372,159	352,014	361,378	406,371	436,323	443,415	434,071	422,511	
November	392,509	368,084	355,989	362,652	406,992	439,859	440,023	431,092	420,873	
December	388,447	365,841	349,574	367,163	411,842	443,245	438,715	428,294	420,513	



## Persons Aided - General Relief

January 2005 to April 2014



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395	101,771	104,903
February	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536	99,802	103,705
March	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869	103,623	104,429
April	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699	106,003	102,424
May	64,467	61,660	59,065	66,227	80,623	96,286	109,062	105,329	107,118	
June	64,652	60,895	60,014	67,488	82,524	97,923	111,018	107,177	107,872	
July	64,349	60,187	60,786	69,193	85,223	101,683	112,308	107,593	109,536	
August	65,091	60,321	61,715	70,260	85,953	102,982	113,344	108,347	109,338	
September	65,397	59,683	60,678	71,387	88,079	104,057	112,898	106,145	108,494	
October	65,069	57,321	60,403	69,738	89,627	104,042	110,285	105,747	107,604	
November	64,484	57,487	61,178	71,942	89,813	104,969	107,656	103,006	104,070	
December	62,421	57,145	61,406	74,143	92,103	107,452	106,647	101,071	103,237	

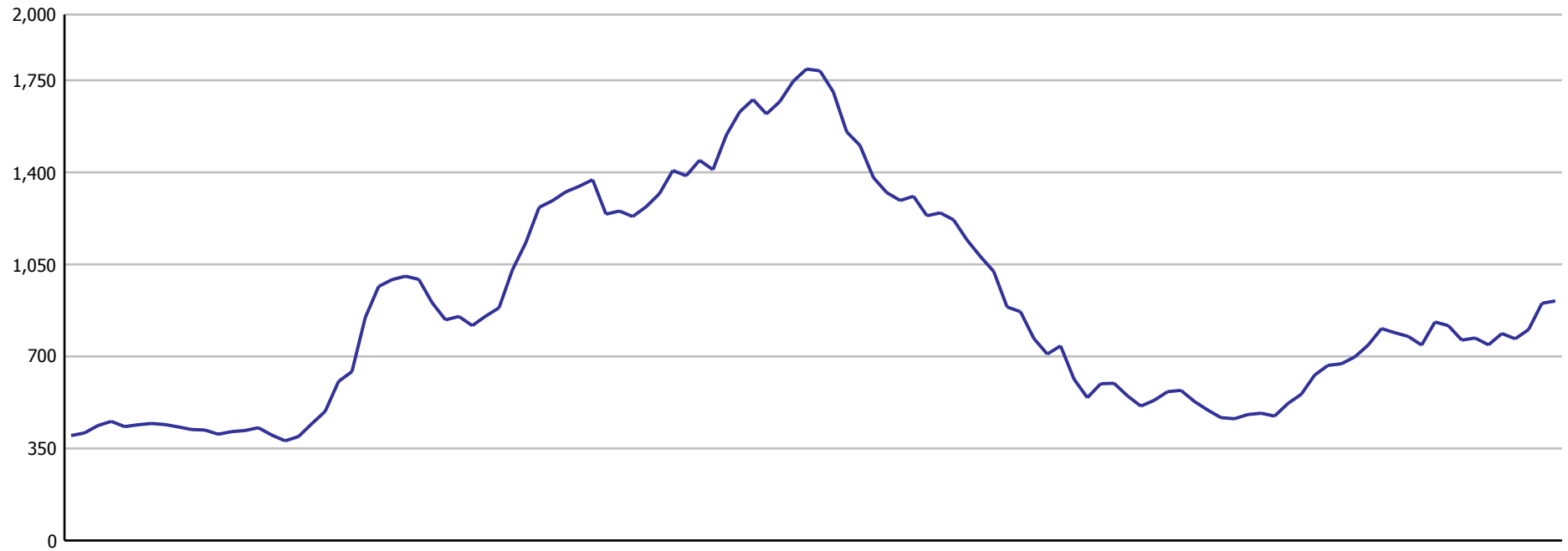
NOTE: Includes refugees on GR.





## Persons Aided - Refugee

January 2005 to April 2014



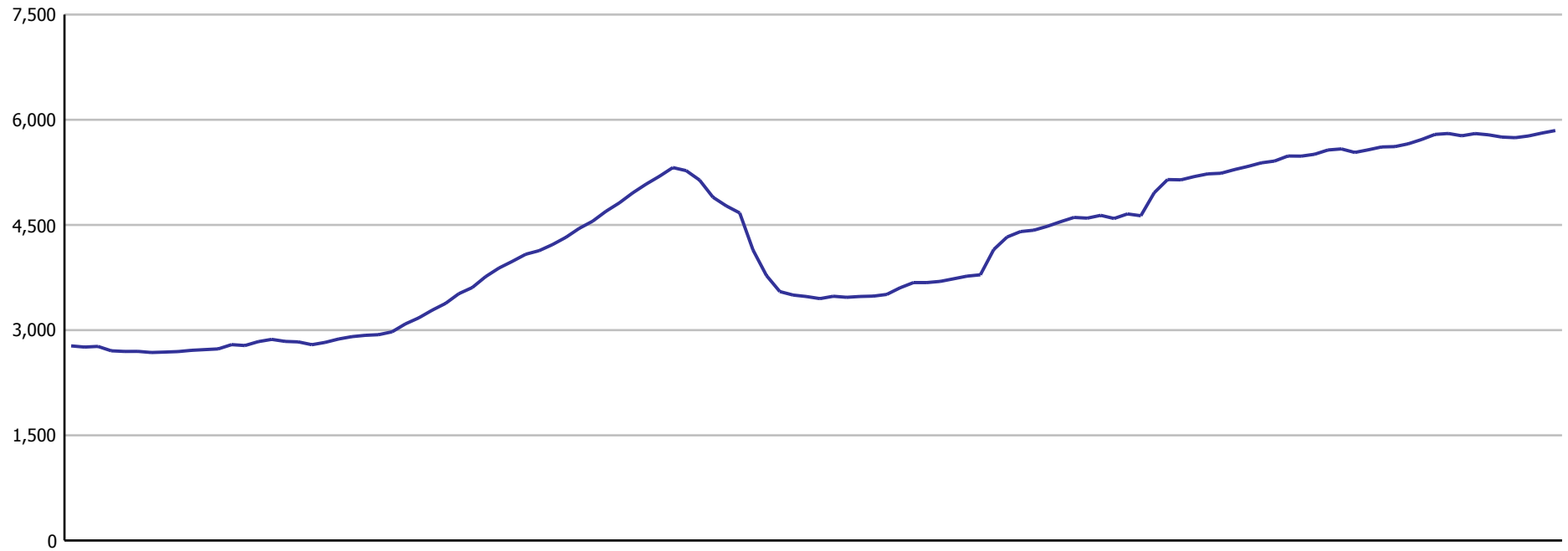
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	399	414	992	1,292	1,410	1,380	768	529	698	767
February	409	418	1,005	1,326	1,542	1,323	709	496	743	802
March	437	429	993	1,347	1,630	1,293	740	467	806	902
April	453	401	904	1,372	1,677	1,309	614	463	790	911
May	433	379	839	1,241	1,622	1,235	543	479	776	
June	440	395	852	1,253	1,669	1,246	596	484	743	
July	445	444	817	1,232	1,746	1,219	598	473	831	
August	441	491	853	1,269	1,793	1,143	550	521	817	
September	432	605	885	1,319	1,786	1,080	511	556	762	
October	422	642	1,029	1,407	1,706	1,023	533	629	770	
November	420	848	1,132	1,387	1,554	888	566	666	744	
December	404	966	1,267	1,446	1,502	870	571	672	787	

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



## Persons Aided - CAPI\*

January 2005 to April 2014



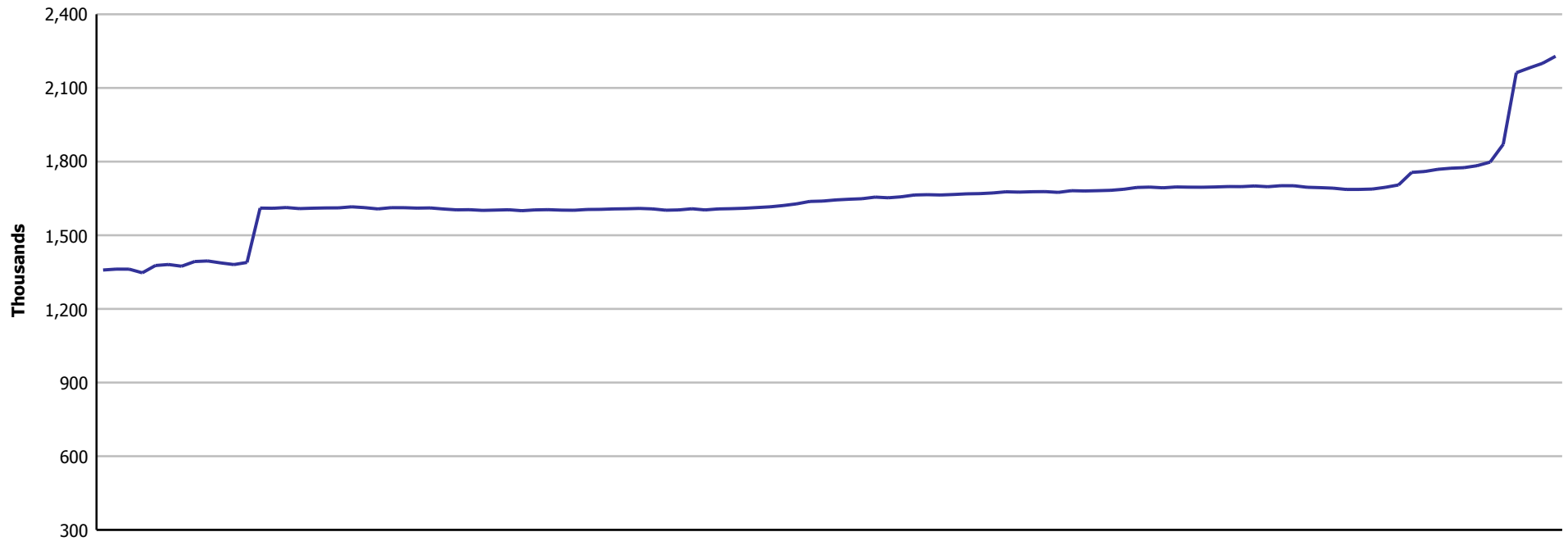
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	2,775	2,793	2,976	4,220	4,895	3,485	4,425	5,190	5,534	5,744
February	2,758	2,780	3,089	4,323	4,771	3,509	4,480	5,228	5,571	5,769
March	2,768	2,836	3,175	4,451	4,671	3,604	4,546	5,237	5,612	5,810
April	2,705	2,868	3,284	4,553	4,141	3,678	4,607	5,289	5,617	5,846
May	2,696	2,839	3,381	4,695	3,779	3,678	4,597	5,334	5,657	
June	2,697	2,832	3,520	4,815	3,550	3,695	4,637	5,385	5,718	
July	2,681	2,792	3,607	4,957	3,500	3,732	4,592	5,411	5,791	
August	2,687	2,825	3,763	5,082	3,479	3,770	4,657	5,483	5,804	
September	2,694	2,873	3,886	5,194	3,449	3,789	4,631	5,481	5,771	
October	2,712	2,907	3,981	5,318	3,483	4,149	4,959	5,508	5,803	
November	2,722	2,926	4,082	5,274	3,468	4,328	5,147	5,569	5,785	
December	2,732	2,935	4,133	5,140	3,480	4,405	5,143	5,584	5,753	

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

January 2005 to April 2014



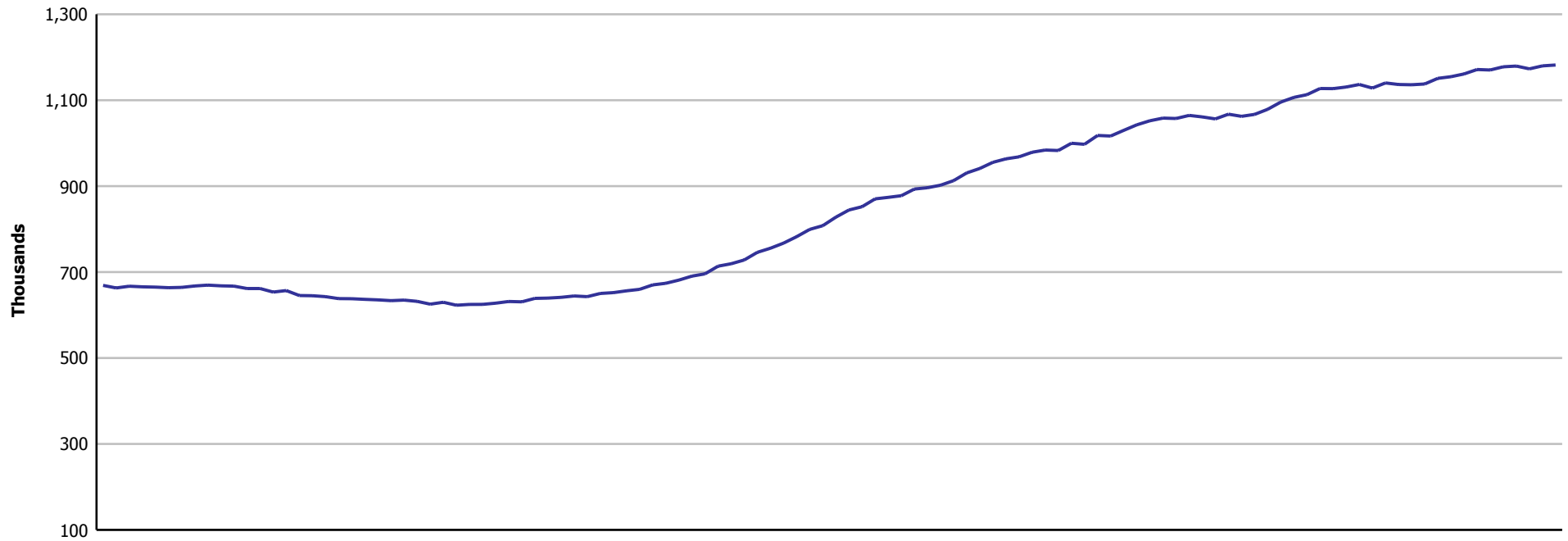
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530	1,686,728	2,162,087
February	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763	1,688,211	2,181,648
March	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376	1,695,285	2,200,120
April	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100	1,704,905	2,229,067
May	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	1,700,809	1,755,996	
June	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	1,697,665	1,759,649	
July	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	1,701,787	1,768,550	
August	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	1,701,649	1,773,011	
September	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	1,695,450	1,775,355	
October	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	1,693,886	1,783,230	
November	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	1,691,766	1,797,981	
December	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	1,686,556	1,870,380	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - CalFresh

January 2005 to April 2014

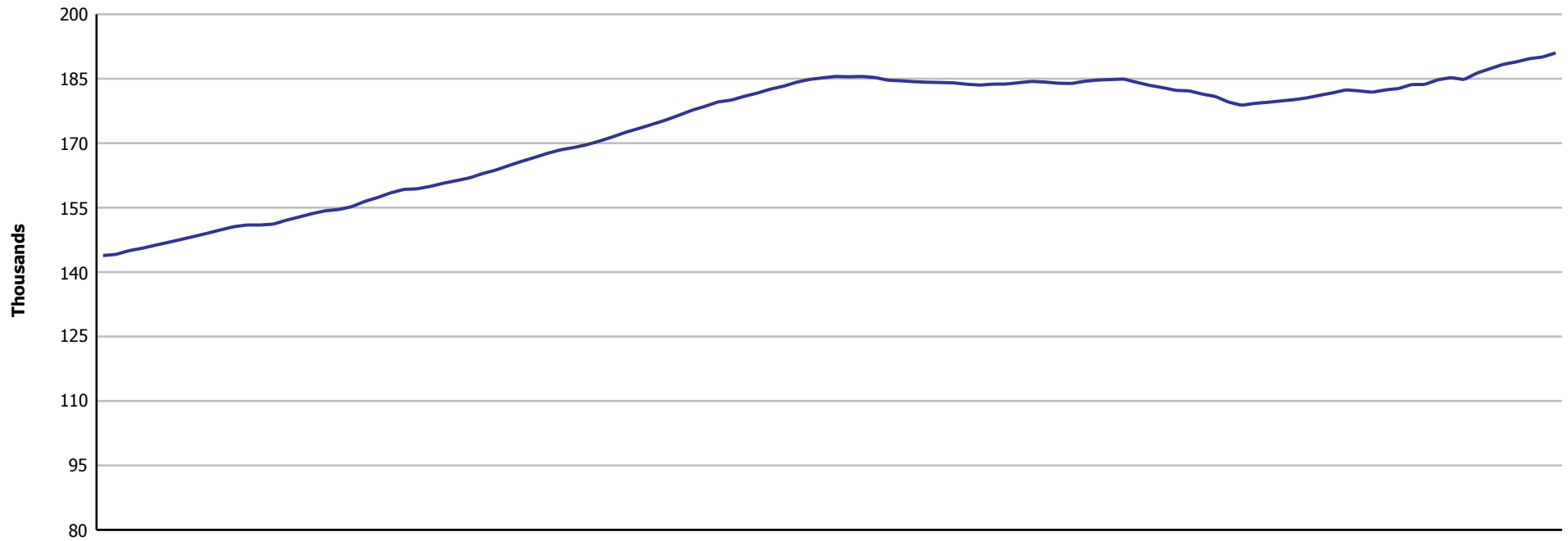


	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099	1,136,598	1,179,471
February	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530	1,128,269	1,172,986
March	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474	1,140,185	1,179,917
April	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493	1,136,567	1,181,939
May	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010	1,135,966	
June	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	1,078,877	1,137,764	
July	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	1,095,676	1,150,909	
August	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	1,106,581	1,154,695	
September	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	1,112,889	1,161,054	
October	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	1,127,190	1,171,438	
November	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	1,126,961	1,170,317	
December	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	1,130,714	1,177,740	



## Persons Aided - IHSS\*

January 2005 to April 2014



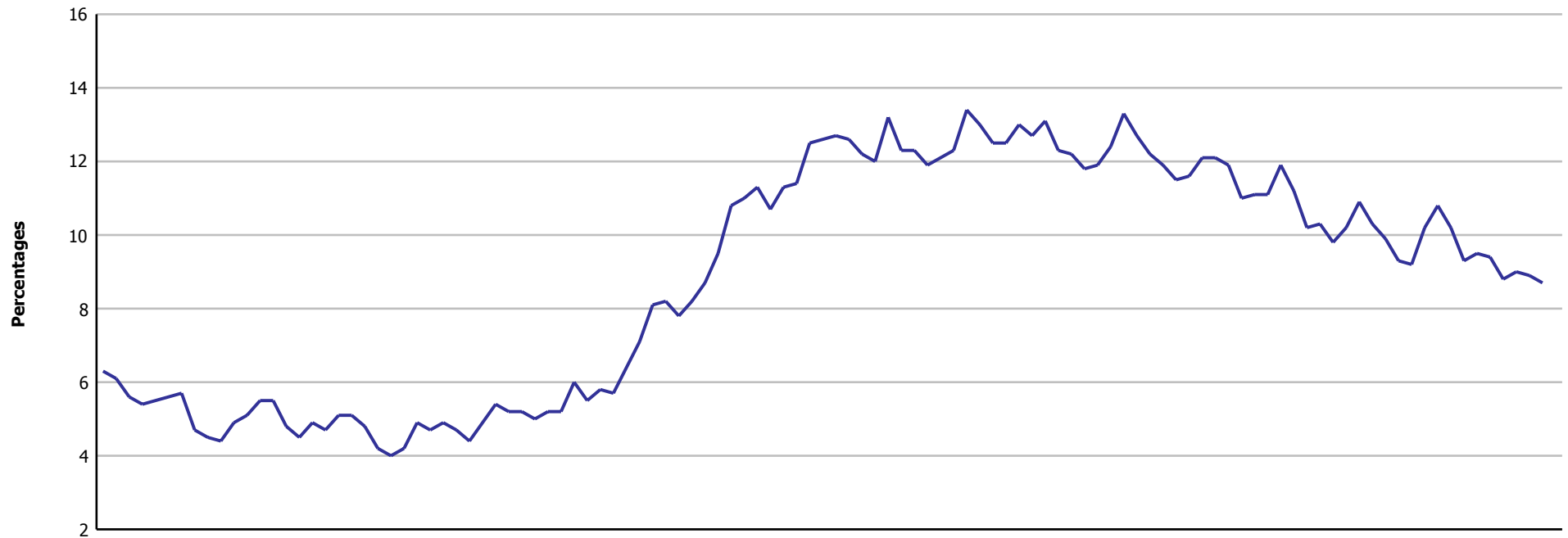
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431	182,165	188,923
February	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876	181,855	189,670
March	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577	182,400	190,047
April	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827	182,721	190,999
May	146,258	153,636	161,924	172,598	183,260	184,120	184,698	179,256	183,653	
June	146,935	154,271	162,916	173,477	184,191	184,037	184,815	179,513	183,674	
July	147,626	154,562	163,733	174,418	184,839	183,722	184,933	179,820	184,752	
August	148,334	155,222	164,779	175,382	185,212	183,524	184,153	180,130	185,258	
September	149,061	156,445	165,780	176,485	185,542	183,742	183,444	180,539	184,808	
October	149,837	157,368	166,712	177,662	185,452	183,766	182,917	181,162	186,315	
November	150,563	158,463	167,677	178,576	185,538	184,081	182,289	181,737	187,345	
December	150,963	159,250	168,477	179,608	185,276	184,383	182,181	182,414	188,349	

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2005 to April 2014



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
January	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10	10.90	9.00
February	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10	10.30	8.90
March	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90	9.90	8.70
April	5.40	4.50	4.70	5.70	10.70	11.90	11.80	11.00	9.30	7.60
May	5.50	4.90	4.40	6.40	11.30	12.10	11.90	11.10	9.20	
June	5.60	4.70	4.90	7.10	11.40	12.30	12.40	11.10	10.20	
July	5.70	5.10	5.40	8.10	12.50	13.40	13.30	11.90	10.80	
August	4.70	5.10	5.20	8.20	12.60	13.00	12.70	11.20	10.20	
September	4.50	4.80	5.20	7.80	12.70	12.50	12.20	10.20	9.30	
October	4.40	4.20	5.00	8.20	12.60	12.50	11.90	10.30	9.50	
November	4.90	4.00	5.20	8.70	12.20	13.00	11.50	9.80	9.40	
December	5.10	4.20	5.20	9.50	12.00	12.70	11.60	10.20	8.80	

NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or CalFresh benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The CalFresh Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive CalFresh.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, CalFresh, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.